# mary's meals

a simple solution to world hunger

### **Recruitment Pack**

Head of Media and Content

Mary's Meals UK

March 2023





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### Welcome from our Executive Director

### mary's meals

Thank you so much for your interest in joining the Mary's Meals family. As you consider making an application for the role of Head of Media and Content with Mary's Meals UK, I hope you find this pack helpful, encouraging, and exciting.

In joining Mary's Meals UK, you would become part of a global movement of people who will simply not accept that any child should go hungry in this world of plenty. We are passionately driven by our simple belief that every child in the world deserves an education – and enough to eat.

From small beginnings feeding just 200 Malawian children in 2002, we are now reaching 2,429,182 children across 18 programme countries (including Malawi, Liberia, Zambia, Haiti, South Sudan, and Syria) with a nutritious daily meal in school.

This meal not only meets the immediate needs of the hungry child, but it attracts children to the classroom, where they can gain an all-important education. And we firmly believe that the children who are receiving Mary's Meals today can grow up – better nourished and better educated – to become the men and women who will lift their communities out of poverty and end their reliance on aid.



None of this would be possible without the incredible generosity of our supporters all over the world, who give freely of their time, money, skills, and prayer. In Malawi alone, we have 80,000 volunteers who rise early each day to serve Mary's Meals to children in their community.

And, across Mary's Meals' dozen or so 'national affiliate' countries, in which we raise awareness and funds for our work (including the UK, USA, Austria, Germany, Ireland, Croatia and Canada), thousands of people amaze and inspire us every day with their 'little acts of love', spreading the word about Mary's Meals in their local communities and raising money to feed more children.

The UK, where we received the first-ever donations for our work, remains the country in which Mary's Meals raises the majority of its funds. And Mary's Meals UK, the organisation I am privileged to lead is responsible for continuing to tell our story across Scotland, England, Northern Ireland and Wales; engaging and inspiring more and more UK volunteers and donors; and driving forward the unrelenting growth of the Mary's Meals movement on these shores.

We do this while working very closely and collaboratively with our colleagues at Mary's Meals International, the organisation which co-ordinates the global movement and directly manages our school feeding programmes. The Head of Media and Content is responsible for raising awareness of our work through strong content creation, campaigns and media engagement within the UK to attract new supporters, develop relationships with existing supporters, and to ensure the values of the organisation are upheld and promoted in all communications activities. Overseeing internal communications is also a core part of this role's remit.

With more than 67 million children out of school around the world and a further 73 million attending school so hungry, they're unable to concentrate and learn, our work is only just beginning.

Will you play a crucial part in shaping the future of Mary's Meals UK and, with it, the lives of so many people who both contribute to and benefit from this incredible work of love, joy, and hope?

I look forward to hearing your story.

Damiel Johannes

Daniel Adams Executive Director, Mary's Meals UK

### Our vision and mission



• Our vision is that every child receives one daily meal in their place of education and that all those who have more than they need, share with those who lack even the most basic things.

• Our mission is to enable people to offer their money, goods, skills, time, or prayer, and through this involvement, provide the most effective help to those suffering the effects of extreme poverty in the world's poorest communities.

### Our values



We have confidence in the innate goodness of people.
We respect the dignity of every human being and family life.
We believe in good stewardship of the resources entrusted to us.

View Mary's Meals' full statement of values here: Statement of Values

Mary's Meals is a global movement that sets up school feeding projects in some of the world's poorest communities, where poverty and hunger prevent children from gaining an education.

Our idea is a simple one that works. We provide one daily meal in a place of learning in order to attract chronically poor children into the classroom, where they receive an education that can, in the future, be their ladder out of poverty.

The Mary's Meals campaign was born in 2002 when Magnus MacFarlane-Barrow, from Dalmally in Argyll, visited Malawi during a famine and met a mother dying from AIDS. When Magnus asked her eldest son Edward what his dreams were in life, he replied simply: "I want to have enough food to eat and to go to school one day."

That moment was a key part of the inspiration which led to the founding of Mary's Meals, which began by feeding just 200 children in Malawi in 2002. Today, 20 years later, we feed more than 2.4 million hungry children every school day across four continents. The average worldwide cost for us to feed a child for a whole school year is just £19.15. Where Mary's Meals is provided, there is a rise in school enrolment, attainment and attendance. Wherever possible, Mary's Meals uses locally grown food to support the local economy and help smallholder farmers.

We work extremely hard to keep our running costs low and to ensure that at least 93% of donations goes directly on our charitable activities. This is only possible because most of our work is done by an army of dedicated volunteers all over the world, who carry out lots of little acts of love on behalf of Mary's Meals.

Having been inspired, in part, by our founder's Catholic faith, this work is named in honour of Mary, the mother of Jesus, who brought up her own child in poverty. We consist of, respect and reach out to people of all faiths and none.

Counting on support from around the globe, Mary's Meals has registered national affiliate organisations, which raise awareness of our work, in 18 countries around the world. Funds raised by affiliates, including from Mary's Meals UK, are passed to Mary's Meals International, the organisation which co-ordinates our movement and directly manages the delivery of our school feeding programmes.

### About Mary's Meals UK

# mary's meals

Mary's Meals UK (or 'MMUK'), a charity registered in Scotland, is the oldest entity in the Mary's Meals family – the original organisation established as Scottish International Relief in the early 1990s, when our founder and global CEO, Magnus MacFarlane-Barrow, first became involved in international aid during the Bosnian Conflict.

Back then, Magnus was a simple salmon farmer who, along with his family, decided to do something to help those who were suffering because of the war.

They relied heavily on the generosity of local people in their village of Dalmally in Argyll, who relentlessly donated food, blankets and other items of aid, which were then stored in the family shed, before being driven out by Magnus to Bosnia-Herzegovina.

Though our largest office is now in Glasgow, that same shed – which continues to be filled, metaphorically at least, with the generosity of our supporters – still serves as the headquarters of Mary's Meals UK to this day.



### About Mary's Meals UK

mary's meals

In January 2015, to recognise the incredible growth of the Mary's Meals movement around the world and to facilitate future growth in new countries, another entity – Mary's Meals International (or 'MMI') – was formed.

This new organisation assumed responsibility for directly delivering our programmes and for coordinating the growing number of Mary's Meals organisations around the world, aimed at either awareness-raising or programme delivery.

This structural change saw Mary's Meals UK become the global movement's largest fundraising organisation and enabled it to focus even more passionately on its mission to tell our story across Scotland, England, Northern Ireland and Wales, and empower more people to help us reach the next hungry child by offering their money, goods, skills, time or prayer.

Today, Mary's Meals UK raises awareness and funds under the direction of the Executive Director, and through the passion, commitment and dedication of our volunteers and staff, led by the Director of Communications, Director of Supporter Engagement and Income, and the Director of Finance and Operations. The organisation currently has offices in Glasgow, Dalmally and London and offers staff a flexible working model.



# Head of Media and Content

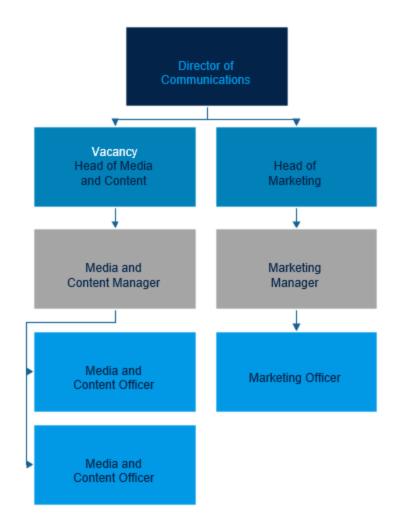
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Reports to:	Director of Communications
Location:	Home working from anywhere in the UK
Salary:	c. £48,428 – £53,242 per annum (plus London Weighting Allowance, where applicable)
Benefits:	<ul> <li>Flexible working</li> <li>34 days' annual leave (including public holidays)</li> <li>Non-contributory pension with employer contributions of 8%.</li> <li>Volunteering and development days</li> <li>Enhanced maternity and paternity leave</li> <li>Employee Assistance programme</li> <li>Life Assurance</li> <li>Wellbeing support</li> </ul>
Key relationships	<ul> <li>Head of Marketing</li> <li>Communications Team</li> <li>Extended UK Leadership Team (ELT)</li> <li>Head of Communications (MMI)</li> <li>External supporters and agencies</li> <li>Media contacts</li> </ul>



### Communications team structure





# Duties and responsibilities

#### **Role overview**

The Head of Media and Content will work side-by-side with the Head of Marketing to ensure an integrated approach to all communications activities through the combining of strong storytelling and marketing expertise.

The role involves working closely with the international communications team and will be a part of the MMUK Extended Leadership team (ELT).

#### **Principal duties**

- Develop and implement Mary's Meals' media and PR, content, and internal communications strategy in the UK, linking ongoing progress to key organisational KPIs, and ensuring alignment to global strategy.
- Drive UK campaigns, such as match funding campaigns, and support the promotion of major events ensuring close working with the Marketing and Supporter Engagement teams.
- Oversee the production of content across all earned, owned and paid channels, including managing copywriting and design priorities and engaging with other teams on stock management.
- Oversee the production of supporter materials such as letters, leaflets and magazines.
- Ensure internal communications across the UK team are engaging and timely.
- Manage the consistent implementation of Mary's Meals' brand, key messages and style guide in UK communications activities and resources.

- Drive and implement creative media campaigns and opportunities in close collaboration with the global communications team, where relevant.
- Proactively build excellent working relations with journalists and communications partners.
- Manage reactive media enquiries and play a key role in crisis management.
- · Manage overseas media visits to project countries.
- Support and identify media partnership or appeal opportunities to help raise awareness of Mary's Meals' mission.
- Respond to media enquiries out of hours when necessary.
- Identify, develop and manage relationships with celebrities and well-known people.
- Manage the tracking and analysis of ongoing Media and Content led data, working closely with the Data Insights team where required, and using the data to demonstrate success and inform ongoing communications strategies alongside the Head of Marketing.
- Support communications opportunities with trusts, foundations and corporates.
- Evaluate core campaigns and major activities, ensuring timely results are shared and recommendations implemented.
- Direct line management of the Media and Content Managers (two x part time), offering ongoing support and wider development.
- Participate as part of the ELT, proactively contributing to organisational wide discussions.

# Essential Qualifications, experience and skills

- At least five years' experience working within a senior PR/Communications role including clear evidence of managing relationships with the media
- Proven experience of managing and developing the capabilities of driven, bright and diverse teams
- Track record of developing and implementing effective communication strategies and activity plans
- Experience of working in a fast-paced communications environment
- A practical and pragmatic person able to exercise initiative and sound judgement
- Excellent written and verbal communication skills, including a demonstrated ability to write and edit engaging, clear and concise copy
- Ability to manage a complex workload and juggle
   multiple priorities, ensuring deadlines are met
- A credible and reliable person who can influence or persuade at all levels
- Strong organisational, planning and project management skills with a keen eye for accuracy and detail
- Sound experience, and willingness to, work 'hands on' as part of a small team, in a supportive, flexible and friendly manner

- Organised self-starter with the ability to work with minimal supervision and able and willing to refer or consult when necessary
- Ability to demonstrate knowledge of a broad range of communication activities – media, websites, publications, social media, email communication etc
- Resilient, flexible and self-motivated
- Ability to demonstrate creativity, initiate ideas and bring them
   to fruition
- Experience of editing and producing publications
- Experience of working with digital communication channels such as websites, social media channels and email marketing
- Computer literate with good MS Office skills
- Excellent interpersonal skills including the ability to liaise at all levels within the organisation and externally
- Detailed knowledge of briefing photographers, printers, designers and other suppliers
- Willingness to travel within the UK and overseas as required

# Mary's Meals UK manager competencies



# Managers at Mary's Meals UK approach their role in line with our 7S competency model:

### 1. Self

- · I build and demonstrate resilience
- I lead by example
- · I'm authentic and true to Mary's Meals values
- · I develop myself and set stretching goals

### 2. Service

- · I have a vocational attitude to my work
- I inspire hope in others
- I build belief that even difficult challenges can be solved
- I am committed to serving and enabling all who want to be part of the global movement
- I work to ensure our future will be even better than our past

### 3. Simplicity

- I communicate effectively
- I follow clear decision-making criteria
- I create plans that are easy to follow and contribute to organisational goals
- · I embrace inclusivity and diversity
- I focus on delivering results

#### 4. Stewardship

- I pay attention to the things that matter most;
  (a) our physical resources; (b) our people
- I nurture, develop and respect our relationships with external stakeholders
- I deliver on my promises
- I am happy to be held accountable and to hold others to account

### 5. Strategy

- · I have a point of view about the future
- I know our stakeholders and see our priorities clearly
- I help others to work in ways that have the greatest impact
- · I develop strategy and translate it into action

#### 6. Strengthen

- · I create a positive work environment
- · I increase the capabilities of my team
- · I help people manage their careers
- · I find and develop next-generation talent

#### 7. Success

- · I ensure my team is technically competent and developing
- I build high performing teams
- · I ensure accountability
- · I am a catalyst for change

### Recruitment process information



#### How to apply for this role

To apply for the role of Head of Media and Content based at Mary's Meals UK, please send a tailored CV and covering letter to: <u>Jobs@marysmeals.org</u>

Your covering letter should make a compelling case for why you feel motivated to apply for this role within Mary's Meals UK, as well as giving a concise overview of your most relevant skills and experience, and should fill no more than two pages of A4.

#### **Recruitment timescales**

Applications will be reviewed on an ongoing basis.

Please note: If you have any special requirements or adjustments before an interview, please let us know.

# mary's meals

Mary's Meals UK Charity No. SC022140 Company No. SC265941 Tel: 0141 336 7094

#### nally office

Craig Lodge Dalmally, Argyll PA33 1AR

### Glasgow office

Unit 6 Claremont Centre 39 Durham Street, Glasgow G41 1BS

#### London office

13 Hippodrome Place Notting Hill, London W11 4SF

"Together, let's set out on this journey; one step at a time, one meal at a time, one child at a time."

- Magnus MacFarlane-Barrow, Mary's Meals founder